

P.O. Box 711 Tucson, Arizona 85702

UniSourceEnergy

Arizona Corporation Commission

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ORP COMMISSION January 28, 2014

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Arizona Corporation Commission DOCKETED

JAN 2 8 2014

**DOCKETED BY** 

Re:

**Docket Control** 

1200 W. Washington Phoenix, Arizona 85007

> Notice of Filing –UNS Electric, Inc.'s CARES Report Docket No. E-04204A-12-0504, Decision No. 74235

Enclosed please find the semi-annual report for UNS Electric, Inc.'s ("UNS Electric"); Customer Assistance Residential Energy Support ("CARES") Discount Program. In compliance with Attachment J of the UNS Electric Settlement Agreement approved by Decision No. 74235 (December 31, 2013), UNS Electric is hereby reporting on CARES program participation levels, as well as program cost recoveries and expenditures related to the CARES program deferral account balance for July through December 2013.

In addition, UNS Electric is to report on any disconnections of CARES-Medical customers for non-payment and include an explanation for why the reported disconnections do not violate the provisions of Arizona Administrative Code R14-2-211. There were 2 disconnections for non-payment during the reporting period. Please see page 2 of the attached report for the information.

If you have any questions, please contact me at (520) 884-3680.

Sincerely,

Jessica Bryne

Regulatory Services

Julie McNeely-Kirwan, ACC Compliance Section, ACC

UNS Electric, Inc. CARES Discount Program - Summary of Total Program Expenses

JULY - DECEMBER 2013

	Participation	kWh	Discount	Avg. Discount	Administrative Expenses	Marketing Expenses
∐.\Inf	6447	7.880.625	\$18,284.79	\$2.84	\$3,729.92	\$3,637.46
Andust	6386	7,506,740	\$18,286.49	\$2.86	\$2,020.83	\$311.50
September	0089	6.102.432	\$16,451.31	\$2.61	\$2,875.59	\$2,963.95
October	6190	4.424.758	\$17,218.79	\$2.78	\$3,270.3	\$289.00
November	6075	3.082,502	\$13,965.05	\$2.30	\$2,567.56	\$0.00
December:	5960	4,523,191	\$15,173.32	\$2.55	\$2,436.27	20.00
Totals:	37.358	33.520.248	\$99.379.75	\$2.66	\$16,900.54	\$7,201.91

		Avg. Discount	JULY - DECEMBER 2013	\$19.83
Avg. Monthly	Customer	Participation	JULY - DECEMBER 2013 JULY - DECEMBER 2013 JULY - DECEMBER 2013	6,226
Total	Discount	and Expenses	JULY - DECEMBER 2013	\$123,482.20

UNS Electric, Inc. CARES Medical Discount Program - Summary of Program Discount and Count

JULY - DECEMBER 2013

	Participation	KWh	Discount	Avg. Discount	Administrative Expenses	Marketing Expenses
L-Ald	439	• 1	\$2,240,23			
Audust	431	672 970	\$2,156,32	\$5.00		
Sentember	428	538 417	\$1.971.98	\$4.61		
October	422	401 780	\$2 139 86	\$5.07		
November	415	277,294	\$1,00.00	\$4.04		
December	404	419.682	\$1.878.21	\$4.65	\$0.00	\$0.00
Totals	2.539	3.037.653	\$12.064.39	\$4.75		

		Avg. Discount	JULY - DECEMBER 2013	\$28.51
Avg. Monthly	Customer	Participation	JULY - DECEMBER 2013 JULY - DECEMBER 2013 JULY - DECEMBER	423
Total	Discount	and Expenses	JULY - DECEMBER 2013	\$12,064.39

Disconnections:

These Customers were disconnected because they were deceased.